

Communication Policy



Parents are asked to refrain from negative comments around your child, other athletes, and parents. Young players are vulnerable and if they hear complaining about the coach, the coach's style, or club policies, this can have an adverse effect on their performance and/or attitude along with their character development. If you, as a parent, are unhappy about something, you should follow the conflict resolution policy.

Repetitive complaining to the athletes or other third parties that interferes with the club's efforts to pursue its purpose may be cause for the club to dismiss the athlete from the team. Any member who is approached and asked to listen to or express an opinion about matters between two other parties in the Club is strongly encouraged to refer the complaining party to take the matter up with either the coach in question and/or the Executive, and to refuse to listen further. Parents are asked to simply report via email other parents who are seen not acting in accordance with these protocols.

The club will not tolerate hostile, aggressive confrontations between a parent and any official, a parent and any coach, a parent and any athlete, or a parent and any other parent, regardless of whether or not the coach, athlete or other parent is a member of the club.

Parents

- Must follow the 'Conflict Resolution Policy' established by CRUSH to resolve conflicts.
- Must ensure their communications toward athletes, coaches, other parents, and Crush Volunteers follow the 'Core Values' established by CRUSH.
- Must recognize that all communications must reflect that youth sports are for the kids, not the adults: private ambitions must be set aside to let the kids play.
- Must strive to create a positive, constructive and supportive environment centered on the youth reaching their full potential as a person, then an athlete.
- May cheer for your child and the other children on your child's team. We encourage you to be the most passionate and positive examples you can be in this area.
- May NOT cheer against another team under any circumstances or criticize another athlete on your child's team or on the opposition in any form or place.
- May pay positive compliments and thank your coaches at practices and tournaments.
- May NOT criticize or question the coach at the practice facility or competition site at any time unless your child is being put in harms way or is being abused.
- May never berate or call out officials or tournament staff no matter the circumstances.
- Parents shall refrain from any behaviour, or comments, which are profane, insulting, harassing, sexist, racist, abusive, disrespectful or otherwise offensive.

Coaches

- Must follow the 'Conflict Resolution Policy' established by CRUSH to resolve conflicts.
- Must ensure their communications toward athletes, other coaches, parents, and Crush Volunteers follow the 'Core Values' established by CRUSH.
- Must recognize that all communications must reflect that youth sports are for the kids, not the adults: private ambitions must be set aside to let the kids play.
- Must communicate with athletes in a positive and encouraging way, and may NOT call out an individual athlete in front of the other athletes or parents. Getting "tough" with the entire team is acceptable when in a competitive setting as long as individual athletes are not being ridiculed or embarrassed.
- Are encouraged to NOT make promises about playing time.
- Must communicate with officials and tournament staff in a very sportsmanlike and positive way. Coaches must follow the rules of the sport in communicating with officials during a game.
- Must refrain from any behaviour, or comments, which are profane, insulting, harassing, sexist, racist, abusive, disrespectful or otherwise offensive.

Athletes

- Must communicate with their teammates in a positive and humble way. All members of a team are equal and all will be given the respect they deserve regardless of their talent or skill level. Teammates are not allowed to coach or criticize each other. Teammates will encourage and build each other up in all circumstances
- Must speak to coaches, parents, and all others in a respectful and positive manner.
- Must show exceptional sportsmanship with officials and tournament staff regardless of how a match has been officiated.
- Are required to follow sportsmanship protocol at all times regardless of how sportsmanlike or unsportsmanlike the opponents are behaving. This includes refraining from "trash talking" during games, between matches and on social media.
- I will contact the coaches if I will be away or late for any practices, games, tournaments, and all other club activities.
- If I have a concern regarding a tournament (playing time, coaching decision, minor issues etc.) I will wait until the following Monday to reach out to ensure a productive discussion.
- I will not engage in nor intensify drama. I understand that drama can implode teams, and I will avoid it in all circumstances related to my team.